

# CTAWWA Fall 2010 Training Schedule

The CTAWWA Fall 2010 Training Schedule is listed below. The CTAWWA Education Committee provides the most comprehensive, up-to-date training for members. We appreciate your continued support and encourage you to participate in courses offered by CTAWWA individually and in partnership with NEWWA.

Please note that courses offered in partnership with NEWWA must be registered and payment made directly to NEWWA. Courses offered by CTAWWA must be registered and payment made directly to CTAWWA.

Register for CTAWWA courses at [www.ctawwa.org](http://www.ctawwa.org). Enrollment is limited; please register early. The dates and locations of the remaining courses will be posted on the website.

## Education Co-Chairs:

Jen Muir, P.E.  
JK Muir, LLC  
Phone (860) 367-3570  
E-mail: [jenmuir@jkmuir.com](mailto:jenmuir@jkmuir.com)

Robert J. Longo  
Bristol Water Department  
Phone (860) 582-7431  
E-mail: [RobertLongo@ci.bristol.ct.us](mailto:RobertLongo@ci.bristol.ct.us)

## CTAWWA Executive Manager

Pam Monahan  
Phone: (203) 757-1855  
Fax Number (203) 725-0445  
E-mail: [ctawwa@snet.net](mailto:ctawwa@snet.net)

## PARTNERSHIP COURSES WITH NEWWA

The following courses are offered in partnership with the New England Water Works Association, a section of the American Water Works Association.

To register for these courses, call NEWWA at (508) 893-7979 or visit [www.newwa.org](http://www.newwa.org). CTAWWA does not accept registration for these classes.

*Registration fee include all course materials, breaks, lunch (excluding half-day courses), CEUs and CEU Certificate. All courses are approved for CT Certified Drinking Water Operator Training Renewal Requirements. Distribution (D), Treatment (T), or combined (T & D) applicability are listed for each course. Enrollment for each session is limited. Early registration is advised.*

### Rescuing and Rehabilitating Your Aging Water Mains

Course Code: DWM111AC

Date: September 29, 2010

Location: Regional Water Authority, New Haven

Time: 9:00 am – 3:15 pm

CEU: 0.5 CEUs (5.0 TCHs)

Applicable for Distribution (D)

**Course Description:** This course is designed to provide fundamental information to anyone who is responsible for evaluating and correcting serious problems with water mains in their drinking water distribution system. It will explain current key concepts and sound construction procedures used to upgrade deteriorating water mains. Proper evaluation of your system's conditions, as well as being aware of options available to correct these problems are critical in providing water quality that meets or exceeds SDWA requirements. Without strict attention to detail regarding the condition of your system, a host of problems can and will develop. Though the seminar is lecture and discussion based, it will feature focused examples of newer and currently used methods of pipe rehabilitation. The

pros and cons of each type of method will be covered, as well as approximate cost considerations. Also, a brief checklist of how to select the best consultant and contractor for your system will conclude the course.

Water system managers, distribution system superintendents, water system engineers, engineering technicians, system installation inspectors, and all level water distribution operators will find this seminar a practical learning experience. Regulators also, will benefit from this practical instructional program.

**Registration Fee:** \$145.00 CTAWWA members/  
\$185.00 non-members. (D)

### Making Your Workplace OSHA Compliant: Earn A 10 Hour OSHA Card

Course Code: SOC211AC

Date: October 19-20, 2010

Location: Regional Water Authority, New Haven

Time: 9:00 am – 3:15 pm

CEUs: Applicable for 1.0 CEUs (equal to 10 TCHs)

Applicable for Treatment and Distribution (T and D)

**Course Description:** Regardless of the size of the water utility, safe work practices are a must. Like any other utility function, safety programs require effective management. Whether establishing a new safety program or guiding a mature one, staff professionals are required to provide equipment and training commensurate with OSHA Standards. Safety does not depend only on OSHA jurisdictions. It does depend on committed utility managers and adequately trained and equipped staff. This seminar was specifically developed for anyone who is employed in a water utility. It will cover what is required by OSHA standards in essential operational areas, and provide a template for your safety effort whether involved in treatment, distribution or other utility duties. Upon satisfactory completion of this class participants will receive a completion card retained on file by OSHA.

Any water utility manager or water utility employee will find this seminar of interest. NEWWA offers a range of specific safety training including "Excavation Safety: Are You A Competent Person?", "Confined Space Safety" and "Road Safety". This course is designed to provide a basic orientation to the many concepts of safe work practices- what you need to know to administer and participate in your utility's safety program. Practical, focused, and "how to", all describe the instructional approach.

**Registration Fee:** \$260.00 CTAWWA members / \$300.00 non-members.

### **"Hands-On" Introduction To Drinking Water Microbiology**

**Course Code:** BWM21 IAC

**Date:** October 14, 2010

**Location:** Groton Utilities, Groton

**Time:** 9:00 am – 4:00 pm

**CEUs:** 0.6 CEUs (equal to 6 TCHs)

**Applicable for Treatment and Distribution (T and D)**

**Course Description:** This "hands-on" seminar will present an overview of drinking water microbiology and microbiological methods. Classroom instruction will be provided in the morning program, on such topics as bacteria, viruses and protozoa, testing techniques, and microorganism detection. Small group "hands-on" instruction will follow in four laboratory workstations: Basic Microscopy, Popular Methods of Sterilization, Aseptic Technique Practice and Simple Testing Methods for Microorganisms. Each workstation will contain the appropriate equipment and will be staffed by facilitators who will demonstrate procedures and supervise each group member.

This seminar develops a strong understanding of basic drinking water microbiology and fundamental methods of detection and identification of microorganisms. It will be of particular interest to drinking water operators, focusing on what happens to the Bacteriological sample after it "leaves my hands". It will also provide a learning opportunity for water utility management professionals who wish to increase their awareness of drinking water microbiology as a key component of water quality monitoring.

**Registration Fee:** \$145.00 CTAWWA members / \$185.00 non-members.

### **"Hands-On" Leak Detection and Water Loss Control**

**Course Code:** DWA21 IAC

**Date:** October 26, 2010

**Location:** Groton Utilities, Groton

**Time:** 9:00 am – 4:00 pm

**CEUs:** 0.6 CEUs (equal to 6 TCHs)

**Applicable for Distribution (D)**

**Course Description:** This seminar has been designated to cover key issues in the area of leak detection/unaccounted for water loss. The morning sessions will focus on the different methods of leak detection. The afternoon sessions will feature "hands-on" instructional segments with current equipment in use, and will target important considerations in leak detection program implementation and effective program operation and management. The objective is to provide an overall understanding of this increasingly important topic for water suppliers.

This seminar will be of interest to both water distribution operators and management professionals. Whether you are considering the establishment of a leak detection program or providing information to staff on current equipment and techniques, this seminar will be of value to you.

**Registration Fee:** \$145.00 CTAWWA members / \$185.00 non-members.

### **How to Successfully Operate and Maintain Your Pumping Station**

**Course Code :** DPS21 IAC

**Date:** November 9, 2010

**Location:** Regional Water Authority, New Haven

**Time:** 9:00 am – 4:15 pm

**CEUs:** 0.6 CEUs (equal to 6 TCHs)

**Applicable for Treatment and Distribution (T and D)**

**Course Description:** This full-day seminar is designed to help participants develop an understanding of the basic concepts in safe operation and maintenance of pump stations. Sound procedures will be presented throughout the seminar with a focus on providing the new or seasoned station operator with straight-forward information regarding all major aspects of responsible station operation and maintenance. Beginning with an explanation of station components, this seminar will cover pump types, a basic orientation to safety, automation, water quality monitoring and record keeping. The goal of this seminar is to increase participant awareness of methods that are practical and useful in successfully operating and maintaining a pump station. Water utility operations professionals who deal directly with their system's pump stations and their operation and maintenance will find this seminar of interest. Water utility staff desiring a strong background in pump station O & M fundamentals, including front line management professionals who directly supervise this critical component of water supply, will also find this program useful.

**Registration Fee:** \$145.00 CTAWWA members / \$185.00 non-members.

### **Ethics and Drinking Water System Operation**

**Course Code:** TEO21 IAC

**Date:** November 17, 2010

**Location:** MDC Training Center, Hartford

**Time:** 9:00 am – 12:30 pm

**CEUs:** 0.3 CEUs (equal to 3 TCHs)

**Applicable for Treatment and Distribution (T and D)**

**Course Description:** This class is designed to introduce the importance of ethics in the field of drinking water. Often times we are all face with the temptation to do something that we believe is harmless and will temporarily make our lives easier, but may be contrary to what we believe is "right". By establishing a proper code of conduct, and training employees to follow that code, many of the temptations can be avoided. Starting with an explanation of what "ethics" entails, the class will define the steps in the creation of a code of conduct. Next, once the code is established, the methods of applying the code to everyday workplace situations will be discussed, then illustrated by a short exercise by the group of participants. This training is for all water system employees, working for either public or private drinking water systems or organizations related to drinking water systems. The course will be of primary interest to operators,

lab personnel and customer service employees. You will receive ample opportunity to ask questions, participate in hands-on exercises, and work closely with your instructor and the other students in the learning opportunity.

**Registration Fee:** \$110.00 CTAWWA members / \$155.00 non-members.

### **MSDS, Right To Know, Hazard Communication and PPE**

**Course Code:** SHL211AC

**Date:** December 8, 2010

**Location:** MDC Training Center, Hartford

**Time:** 9:00 am – 4:15 pm

**Applicable for Distribution (D)**

**Course Description:** Safety in the workplace continues to play a very important part of operating a drinking water system. This class is created to provide the latest information regarding OSHA regulations affecting safety in the drinking water workplace. First off, a session on learning how to understand the use of Material Safety Data Sheets (MSDSs) and toxicological impacts of hazardous chemicals will be covered. Next, the basics of the OSHA Hazard Communications Right-To-Know-Act will be reviewed. Lastly, participants will learn about the appropriate personal protective equipment (PPE) to use in protecting themselves against hazardous materials used in the workplace. This class is taught by an OSHA certified instructor with over 30 years of experience.

Registration Fee: \$145.00 CTAWWA members / \$185.00 non-members.

### **Water System Hydraulics Overview**

**Course Code:** BSH311AC

**Date:** January 19, 2011

**Location:** MDC Training Center, Hartford

**Time:** 9:00 am – 4:15 pm

**CEUs:** 0.6 CEUs (equal to 6 TCHs)

**Applicable for Treatment and Distribution (T and D)**

**Course Description:** Operators deal with both large volumes and significant water pressures. The purpose of "Water System Hydraulics Overview" is to help operators gain an understanding of key, basic hydraulic principles, how they impact a water system and the ramifications of corrosion on flow and pumping. The course will assist participants in developing a sound understanding of essential concepts as well as a strong foundation for their application in the field. Course material will be presented in units where general theory will precede application oriented small group problem solving sessions utilizing real world water system calculations. These small group problem solving sessions will complete each unit. Participants need NOT have taken a previous course in hydraulics to attend. "Water System Hydraulics Overview" is an instructional program for drinking water operators. Other utility staff seeking an overview of and general background in water system hydraulics will also find this course of interest. EACH PARTICIPANT SHOULD BRING A POCKET CALCULATOR TO USE THROUGHOUT THE COURSE.

**Registration Fee:** \$145.00 CTAWWA members / \$185.00 non-members.

## **CTAWWA COURSES**

The following courses are sponsored by the Connecticut Section of the American Water Works Association.

To register for these courses, you may fax to (203) 725-0445. Please visit the CTAWWA website – [www.ctawwa.org](http://www.ctawwa.org). You can register online for these courses. Credit cards accepted. NEWWA does not accept registration for these classes.

Registration fee include all course materials, breaks, lunch (excluding half-day courses), CEUs and CEU Certificate. All courses are approved for CT Certified Drinking Water Operator Training Renewal Requirements. Distribution (D), Treatment (T), or combined (T & D) applicability are listed for each course. Enrollment for each session is limited. Early registration is advised.

### **Water Distribution School**

**Course Code:** #Fall 1001

**Date:** Class runs for 12 weeks October 5, 2010

**Location:** Regional Water Authority, New Haven

**Time:** 5:00 pm – 8:00 pm

This course covers sources of water; its characteristics, production, storage and distribution. It will also review math, hydraulics, pipe use, installation and maintenance of meters, services, pumps, safety, etc. Text and study guide is included. In order to maintain equity among participating utilities, if more than 25 participants are registered, limitations on the number of employees from each utility will have to be made. A commitment must be made by each student to complete the weekly assignments for the course to be effective. Class breaks will be taken during the holidays.

**Registration Fee:** CTAWWA Members \$500.00 / Non-Members \$550.00

### **Effective Customer Service for Operators and Administrators**

**Course Code:** #Fall 1002

**Date:** Thursday, September 30, 2010

**Location:** MDC Training Center, Hartford

**Time:** 8:30 am – 3:45 pm

**CEUs:** 0.6 CEUs (equal to 6 TCHs)

**Applicable for Treatment and Distribution (T and D)**

**Course Description:** Effective customer service in all areas of the water industry is an integral part of public water safety. This class will help water supply employees to be an effective tool for decisive customer service action in the water industry. Water operators that deal with public consumers, client service representatives, water managers that oversee customer service staff will benefit. Attendees will learn about effective communications with customers, how to identify the real issues, how to make decision making easier and how to gain closure with the customer in every instance.

**Registration Fee:** \$120.00 CTAWWA members / \$160.00 non-members.

## Tank Inspection

Course Code: # Fall 1003

Date: Thursday, October 7, 2010

Location: Bristol Water Treatment Plant, Bristol

Time: 8:00 am – 4:15 pm

CEUs: 0.8 CEUs (equal to 8 TCHs)

Applicable for Treatment and Distribution (T and D)

**Course Description:** With the recent Department of Public Health guidelines concerning water storage tank inspections, this course has been designed to provide operators an overview on performing tank inspections. DPH staff along with industry experts will cover State guidelines, DPH requirements, industry inspection methods, water quality issues and recommendations. The course will include methods for correcting sanitary deficiencies, improving water quality and tank security. Whether a storage tank is located at a water treatment plant or out in the distribution system, all operators will gain a vast knowledge through the course on how to spot potential sanitary and mechanical hazards before they develop into serious problems for their water system.

**Registration Fee:** \$120.00 CTAWWA members / \$160.00 non-members.

## DPH Operator Certification Review

Course Code: #Fall 1004, #Fall 1005

Date: Wednesday, October 19, 2010

Location: Regional Water Authority

Time: 9:00 am – 3:30 pm

This course will be a one-day review session to assist treatment plant and distribution system operators for the state certificate examinations. The morning review session will focus on treatment plant operations, and the afternoon session will focus on distribution system operations. Attendees should bring a calculator to the review session and will be provided with a copy of AWWA's Operator Certification Study Guide (5th edition).

Exam applications are available on the DPH Drinking Water Section website: [www.ctgov/dph](http://www.ctgov/dph). From there, click on "Drinking Water," then "Certified Operators," then Exam Information." For more information, contact the Drinking Water Section of the Connecticut Department of Public Health at (860) 509-7333.

### Registration fees:

No Book: CTAWWA Member \$100.00; Non-Member \$140.00

With Book: CTAWWA Member \$140.00; Non-Member \$180.00

## DPH Testing Dates

EXAM	Testing Date	Application
Small Water System	November 3, 2010	September 24, 2010
Water Treatment Plant Operator	November 3, 2010	September 24, 2010
Distribution System Operator	November 4, 2010	September 24, 2010

## Contact Time

Course Code : #Fall 1006

Date: Thursday, November 18, 2010

Location: MDC Training Center, Hartford

Time: 8:30 am – 12:15 pm

CEUs: 0.35 CEUs (equal to 3.5 TCHs)

Applicable for Treatment (T)

**Course Description:** Disinfection of water for drinking has been hailed as one of the greatest achievements of the 20th century with a profound impact on public health. This seminar will address disinfection concepts with a focus on determination of disinfection effectiveness as measured by C\*T, the product of chlorine residual and contact time. Topics addressed will include a historical overview of disinfection, a discussion of some of the health benefits and risks of disinfection, how to determine disinfection effectiveness by calculating C\*T, a discussion of the relative effectiveness of various disinfectants on various organisms, determining the contact efficiency of storage tanks using tracer studies, improving disinfection efficiency through baffling, and the impacts of the recently promulgated Groundwater Rule on disinfection of groundwater systems.

**Registration Fee:** \$100.00 CTAWWA members / \$140.00 non-members.

## Permit Required Confined Space Entry Training

Course Code: #Fall 1007

Date: Wednesday, November 3, 2010

Location: Regional Water Authority, New Haven

Time: 8:30 am – 12:45 pm

CEUs: 0.4 CEUs (equal to 4 TCHs)

Applicable for Treatment and Distribution (T and D)

**Course Description:** Water utilities must develop, maintain and provide continual training for operators on safe entry of confined spaces. Injuries and deaths can be avoided by following the proven protocols and procedures provided by OSHA regulations. Each attendee that completes this class will receive a "Permit Required Confined Space Entry Training Certification". This course provides thorough instruction in safe confined space entry. Each protocol and procedure is covered in detail with case histories, explanation, and step-by-step solutions to everyday confined space challenges. Some of the topics that will be covered include: Explanation of OSHA 1910.146 Permit Required Confined Spaces, Construction Requirements – Confined Space Entry, How confined spaces are classified, Alternate Procedures for entering a permit space, Hazards associated with confined spaces and how to eliminate them, Confined space permit requirements, 12 general safety requirements, including atmospheric and ventilation testing, Non Entry rescue - Emergency Procedures, Requirements for Entry Rescue, Review of confined space equipment and atmospheric monitoring devices. This training is applicable for operators of all-sized public water systems.

**Registration Fee:** \$100.00 CTAWWA members / \$140.00 non-members.

## Grooming Good Employees to be Effective Leaders

Course Code: #Fall 1008

Date: Thursday, December 2, 2010

Location: MDC Training Center, Hartford

Time: 8:30 am – 3:45 pm

CEUs: 0.6 CEUs (equal to 6 TCHs)

Applicable for Treatment and Distribution (T and D)

**Course Description:** The work place is changing dramatically. Even in spite of a lengthy recession, knowledge workers are in short supply and there is no change to this trend in sight. The causes of the shortage are systemic but the situation is not hopeless. This course will present a number of workforce issues that affect the water utility industry. It will present ideas for consideration by employees who want to “move up” to higher levels of responsibility. It will present tools for “people in charge” to use in identifying potential new leaders and to develop the skills within them that will help them be successful future leaders and industry stakeholders

**Registration Fee:** \$120.00 CTAWWA members /  
\$160.00 non-members

## Applied Mathematics for Water Treatment & Distribution Operations: It's Easy!

Course Code: #Fall 1009

Date: Thursday, December 9, 2010

Location: Regional Water Authority, New Haven

Time: 8:30 am – 12:15 pm

CEUs: 0.35 CEUs (equal to 3.5 TCHs)

Applicable for Treatment and Distribution (T and D)

**Course Description:** This seminar has been specifically developed to present fundamental math concepts and functional applications used in water treatment and distribution. Designed for operators, the course will provide a common sense review of the basics, as well as step by step instructions to solve real world calculations.

**Topics include:** Units, Conversions, and Concentrations; Averages, Percents, Fractions, and Basic Algebra; Distribution and Treatment Calculations; Chemical Dosage and Disinfection; and Practical Applications and Problem Solving Techniques.

**Registration Fee:** \$100.00 CTAWWA members /  
\$140.00 non-members

## Sustainability and Water

Course Code: #Fall 1010

Date: Thursday, January 13, 2011

Location: MDC Training Center, Hartford

Time: 8:30 am – 3:45 pm

CEUs: 0.6 CEUs (equal to 6.0 TCHs)

Applicable for Treatment and Distribution (T and D)

**Course Description:** The water utility industry is not isolated from the need to explore sustainable means of producing and delivering high quality water from sustainable water resources. This course will present to water utility operators and staff a message on how the industry is embracing the “sustainability concept” and what technologies are available and will become available to do so. Students will complete the 6- hour course with a basic understanding of the limits of current water resources both regionally and nationally and with an exposure to sustainable energy technology such as wind, solar, and efficient design, and water resource conservation methods such as water reuse, and other non-traditional water sources. This course is designed to expand operator awareness of what is going on in the industry so that new ways of “delivering the product” are understood and appreciated.

**Registration Fee:** \$120.00 CTAWWA members /  
\$160.00 non-members

# FALL 2010 NEWWA COURSE REGISTRATION FORM

## HOW TO REGISTER FOR CT SECTION COURSES

**Part I** – Please complete this entire section including daytime telephone, fax, email, and AWWA or NEWWA member number if applicable. **The address should be your billing address for these courses.**

**Part II** – Please check which course (s) you will be registering for.

**Part III** - Please indicate the method of payment by checking the appropriate box and filling in the **TOTAL FEE** box. If you will be paying by credit card, **it is very important that you include the card number and expiration date.**

Keep a copy of the course dates and directions then return the completed registration form by Mail to: **NEWWA, 125 Hopping Brook Road, Holliston, MA 01746-1471.** Or, fax to NEWWA at **(508) 893-9898.** If you need further information, please call the NEWWA office at **(508) 893-7979.** **PLEASE NOTE: SECURE ONLINE REGISTRATION IS AVAILABLE at [www.newwa.org](http://www.newwa.org).**

### PART I - PARTICIPANT INFORMATION

PRINT Name (As you want your name to appear on CEU Certificate)		Daytime Phone (     )         -	
Company		Fax (     )         -	
Billing Address			
City		State	Zip         -
Email		CT Section / NEWWA Member # (if applicable) 	

### PART II - COURSE LISTING

✓	Course Code	Course Title	Date/Time	Fee
	DWM111AC	Rescuing and Rehabilitating Your Aging Water Mains- Regional Water Authority, New Haven	Sept, 29, 2010 (9 am-3:15 pm)	\$145.00/ \$185.00
	SOC211AC	Making Your Workplace OSHA Compliant: Earn A 10 Hour OSHA Card - Regional Water Authority, New Haven	Oct. 19-20, 2010 (9 am-3:15 pm)	\$260.00/ \$300.00
	BWM211AC	“Hands-On” Introduction To Drinking Water Microbiology- Groton Utilities, Groton	Oct. 14, 2010 (9 am-4 pm)	\$145.00/ \$185.00
	DWA211AC	“Hands-On” Leak Detection and Water Loss Control- Groton Utilities, Groton	Oct. 26, 2010 (9 am-4 pm)	\$145.00/ \$185.00
	DPS211AC	How To Successfully Operate and Maintain Your Pumping Station – Regional Water Authority, New Haven	Nov. 9, 2010 (9 am-4 pm)	\$145.00/ \$185.00
	TEO211AC	Ethics and Drinking Water System Operation- MDC Training Center, Hartford	Nov. 17, 2010 (9 am-12:30pm)	\$110.00/ \$155.00
	SHL211AC	MSDS, Right To Know, Hazard Communication and PPE – MDC Training Center, Hartford	Dec. 8, 2010 (9 am-4 pm)	\$145.00/ \$185.00
	BSH311AC	Water System Hydraulics Overview- MDC Training Center, Hartford	Jan. 19, 2011 (9 am-4:15 pm)	\$145.00/ \$185.00
		<b>Add \$20.00 late fee if registering within 2 days of the class date</b>	~ ~ ~ ~ ~	
			<b>TOTAL</b>	

### PART III - METHOD OF PAYMENT

Type of Payment			Amount (from TOTAL FEE above)
<input type="checkbox"/> Check (Payable to NEWWA) <input type="checkbox"/> P.O.# _____ <input type="checkbox"/> MasterCard/Visa <input type="checkbox"/> AMEX			\$
Credit Card #	Expiration Date	Signature:	
	/	_____	

**Cancellation Policy:** If you need to cancel, you must contact NEWWA in writing at least two business days prior to the start of the course. If you contact NEWWA within one business day, you will be charged 100% of the original course registration fee. This charge is non-refundable and non-transferable. Written refund/credit request made for special circumstances will be considered if received within

# Fall 2010 – CTAWWA COURSE REGISTRATION FORM

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**Part III** - Please indicate the method of payment by checking the appropriate box and filling in the **TOTAL FEE** box. If you will be paying by credit card, it is **very important that you include the card number and expiration date.**

Keep a copy of the course dates and directions then return the completed registration form by Mail to: **Pam Monahan, Executive Manager, CTAWWA, 72 Rockland Avenue, Waterbury, CT 06708.** Or fax to (203) 725-0445.

**PLEASE NOTE: SECURE ONLINE REGISTRATION IS AVAILABLE at [www.ctawwa.org](http://www.ctawwa.org).**

### PART I - PARTICIPANT INFORMATION

PRINT Name (As you want your name to appear on CEU Certificate)		Daytime Phone (     )         -	
Company		Fax (     )         -	
Billing Address			
City		State	Zip         -
Email		CTAWWA / NEWWA Member # (if applicable) 	

### PART II – COURSE LISTING

✓	Course Code	Course Title	Date/Time	Fee
	Fall 1001	<b>Water Distribution School</b> - Regional Water Authority, New Haven	Oct. 5, 2010 12 weeks @ 5PM	\$500.00/ \$550.00
	Fall 1002	<b>Effective Customer Service for Operators and Administrators</b> – MDC Training Center, Hartford	Sept. 30, 2010	\$120.00/ \$160.00
	Fall 1003	<b>Tank Inspection</b> – Bristol Water Treatment Plant, Bristol	Oct. 7, 2010	\$120.00/ \$160.00
	Fall 1004	<b>DPH Operator Certification Review (with book)</b> – Regional Water Authority, New Haven – NO WALK INS	Oct. 19, 2010	\$140.00/ \$180.00
	Fall 1005	<b>DPH Operator Certification Review (NO book)</b> – Regional Water Authority, New Haven – NO WALK INS	Oct. 19, 2010	\$100.00/ \$140.00
	Fall 1006	<b>Contact Time</b> – MDC Training Center, Hartford	Nov. 18, 2010	\$100.00/ \$140.00
	Fall 1007	<b>Permit Required Confined Space Training</b> – Regional Water Authority, New Haven	Nov. 3, 2010	\$100.00/ \$140.00
	Fall 1008	<b>Grooming Good Employees to be Effective Leaders</b> – MDC Training Center, Hartford	Dec. 2, 2010	\$120.00/ \$160.00
	Fall 1009	<b>Applied Mathematics</b> for Water Treatment & Distribution Operations – Regional Water Authority, New Haven	Dec. 9, 2010	\$100.00/ \$140.00
	Fall 1010	<b>Sustainability and Water</b> – MDC Training Center, Hartford	Jan. 13, 2011	\$120.00/ \$160.00
			<b>TOTAL</b>	

### PART III - METHOD OF PAYMENT

Type of Payment		Amount (from TOTAL FEE above)
<input type="checkbox"/> Check (Payable to CTAWWA <input type="checkbox"/> P.O.# _____ <input type="checkbox"/> MasterCard/Visa <input type="checkbox"/> AMEX		\$
Credit Card # 	Exp. / CCV     /	Signature: _____

**Cancellation Policy:** If you need to cancel, you must contact CTAWWA in writing at least two business days prior to the start of the course. If you contact CTAWWA within one business day, you will be charged 100% of the original course registration fee. This charge is non-refundable and non-transferable. Written refund/credit request made for special circumstances will be considered if received within two weeks from the start date of the program. Credit issues are valid for six months from the date of the program.

Check here if you have a disability and require accommodations to fully participate. You will be contacted by CTAWWA. For additional registrations, reproduce this form or register on website. .