


AWWA MANAGEMENT INSTITUTE
 SCHEDULED FOR SEPTEMBER, 2010
 ADVANCED MANAGEMENT INSTITUTE
 PLANNED FOR OCTOBER

The five-day Basic AWWA Water Utility Management Institute will be presented in Salt Lake City, Utah, September 13 - 17, 2010 for AWWA members and water department personnel nationwide. All sessions are held at the Comfort Suites Hotel, just three miles from the airport and downtown Salt Lake City. This class brings together water company personnel from every region of the county and Canada in an atmosphere of learning and sharing important leadership principles. This affordable, top-notch training teaches practical, "real world" supervisory and management skills needed to be effective in today's workplace. The Institute registration fee is \$499.00

- Day 1 - Foundations of Leadership
- Day 2 - The Leader's Role in Performance Management
- Day 3 - Managing Conflict
- Day 4 - Employee Selection
- Day 5 - The Leadership of Change.

The Advanced AWWA Water Utility Management Institute is scheduled at the same location the week of October 18 - 22, 2010. Registration fee \$499.00.

- Day 1 - Assessment of Leadership Vision, Values and Strategy
- Day 2 - Teambuilding;
- Day 3 - Decision Making
- Day 4 - Transformational Leadership and Vision Alignment
- Day 5 - Critical Thinking Skills for Problem Resolution And Innovation.

Optional certification from Utah State University will be available for \$50.00 extra to members needing to meet training requirements for professional affiliations. To obtain the Basic Institute and/or Advanced Institute schedule and registration information, call Chuck Christensen at 801-281-0107, or email him at chuckets@msn.com. 




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